



Custom Control Sensors, Inc.

PRESSURE • TEMPERATURE • LIQUID • FLOW SWITCHES
GAGE • DIFFERENTIAL • ABSOLUTE • ALTITUDE
ZERO ABSOLUTE TO 5000 PSI



CUSTOMER SATISFACTION SURVEY

COMPANY NAME: _____

DATE: _____

SURVEY SUBMITTED BY: _____

TITLE: _____

OVERALL LEVEL OF SATISFACTION

Describe your overall level of satisfaction with how well Custom Control Sensors' performance met your requirements.

Very Dissatisfied Somewhat Dissatisfied Satisfied Very Satisfied Completely Satisfied

In considering how well Custom Control Sensors met your requirements, please rate each of the following characteristics.

	(1)	(2)	(3)	(4)	(5)
COMMERCIAL REQUIREMENTS	Very Dissatisfied	Somewhat Dissatisfied	Satisfied	Very Satisfied	Completely Satisfied
Quote Response Time					
Quote Thoroughness					
Order Follow-up					
Lead Times					
Invoicing					
Other / Comments					

	(1)	(2)	(3)	(4)	(5)
TECHNICAL REQUIREMENTS	Very Dissatisfied	Somewhat Dissatisfied	Satisfied	Very Satisfied	Completely Satisfied
Technical Support					
Responsiveness					
Technical Specification Compliance					
Documentation / CDR					
Other / Comments					

	(1)	(2)	(3)	(4)	(5)
COMMERCIAL REQUIREMENTS	Very Dissatisfied	Somewhat Dissatisfied	Satisfied	Very Satisfied	Completely Satisfied
Product Quality					
Source Delegation Authority					
Corrective Action Response					
Product Reliability					
Other / Comments					

Comments:

Thank you for your feedback!

Please send your feedback to CCS Customer Service Department:

*21111 Plummer Street Chatsworth CA 91311 * Fax No. 818-709-0426 * e-mail to: frui@ccsdualsnap.com*